**Transcript interview clients**

**1. Siham Laoikili (Lao) en Joyce Molenaar (Mol)**

**Haneen:** What is good about Dopper? Do you think they are doing well.

**Lao**: Uhm, yes, they stimulate that kind of people in using tap water instead of plastic-packed water. I'm okay with that.

**Malvika**: Do you think it is an ecological company?

**Lao**: You just said that, so probably yeah.

**Haneen**: Do you also see it as an Ecological company?

**Lao**: I must tell you honestly I have never really lookayd into it that deep.

**Malvika**: Okay.

**Lao**: The first time I was attracted to it was because of the design of the bottle and later I also realized that it encouraged people to drink tap water.

**Mol**: Are you talking about the Dopper?

**Lao**: Yes.

**Haneen**: Do you think they can do something better?

**Mol**: They can better the product a little bit better. I bought one for my girlfriend as a small gift. But when she unpacked it, it started leaking. It did not only happen to her, but it also happened to me. You can get a new one by returning the old one to the store you bought it from and you get a new one.

**Haneen**: But do you think that the company is generally good?

**Mol**: I think so.

**Lao**: I think so as well

**Haneen and Malvika:** Okay, Thank you.

**Lao**: Bye, success.

**2. Victorine van Pelt (Pel)**

**Haneen**: What do you like about Dopper?

**Pel**: What I like is the idea of a bottle that van be re-used, but next to that, is also easy to clean. It is also a way to make sure that plastic does not pollute the water. I also like the fact that it is a bottle with a little cup.

**Malvika**: Do you consider Dopper an ecological company?

**Pel**: : What I find good is the idea to make a bottle that can be re-used and is easy to keep clean, beause that is often the problem. It is also a bottle that does not leave plastic behind for the water. I also love the fact that it is not only a bottle, but it also contains a cup!

**Haneen**: So the fact that the bottles are made out of plastic, is still something they can work on. Next to that, what is a possible solution for this problem.

**Pel**: That is really difficult, because if you use another substance like wood for example, you will have to cut trees. Maybe we can come up with something that is made out of plants, but that it also does not need whole trees, but bananas plants for example or corn plants. Maybe they can squeeze those things together and cover it with a fat layer to make sure that the substance is waterproof.

**Malvika**: Are there other things where you think: this is something that should be changed as well?

**Pel:** yes, I have a dopper but I did not use it so I gave it to my friend as a gift, because the water did not taste that good in my mouth. But a friend of mine also has a Dopper and he did not taste anything weird. So maybe I just had bad luck. My friend (who received the gift) also did not see the problem, so she still uses it in England.

**Malvika and Haneen:** Okay, thank you.

**Pel**: Bye.

**3. Bettina Merten (Mer)**

**Malvika:** What do you like about the Dopper?

**Mer**: What I like about Dopper is the fact that it is made out of recycled plastic, that it is easy to clean and can be used for years and years. I also like the fact that it can be used in the dishwasher.

**Malvika**: Okay. Do you also see it as an ecological company?

**Mer**: Certainly.

**Haneen**: Why?

**Mer**: Becasue there is a commitment. There was a time that you could buy a certain dopper, and I bought it, but than I lost it which I was very dissappointed about. The Great Ocean Cleaning Project was a project that they participated in. Bojan, a dutchman who started the project as his reseach paper. They wanted to make something that can clean up the ocean. The people of Dopper also participated in this project. So if you bought your bottle, one euro would go to that project. The bottle also read that the money was used to clean up oceans. I really liked that bottle, but unfortunately I lost that one. They also point out that you should drink tap water and stop drinking water from plastic bottles. That way you also reduce the plastic consumption.

**Haneen**: What is less good about the company?

**Mer**: Maybe making some limited edition bottles, and also pointing out other projects that they can sponsor, that would be nice.

**Malvika**: Do you think that dopper spreads their ideas well?

**Mer**: I also follow them on instagram, but then I do not see many things pass by.

**Malvika**: How do you think they can improve it?

**Mer**: Perhaps let celebrities drink water from a dopper, make a hashtag, sponser schools to distribute things and ensure that you can make a change.

**Haneen**: Are there other important things that need to be mentioned?

**Mer**: I really hope that everyone buys a Dopper, because it is really great. Dopper also had some very nice colors. I also like the fact that there is a cup, it is really funny. I left one behind for my friend and now she uses it too! I take the bottle with me everywhere I go and I get a lot of compliments about is. You can use it everywhere with you.

**Haneen and Malvika**: Thank you

**Mer:** No problem, Bye